

ELEMENT SIX

Data and Information Collection and Maintenance

Reference: 29 CFR 37.54(d)(1)iv) and (vi)

Statement of Commitment

The Alaska Department of Labor and Workforce Development, as the recipient of Workforce Investment Act funding shall maintain the existing data and information collection and maintenance system as required under 29 CFR §37.37.

Data Collection and Maintenance

As required by §37.37(b)(2) and the Division and all subrecipients shall collect data including but not limited to the race/ethnicity, sex, age, and where known, disability status for each applicant, registrant, eligible applicant/registrant, participant, terminee, employee and applicant for employment. As per State policy, a Division approved standard (paper) application form for participation in WIA funded programs generally is completed for each applicant, registrant, eligible applicant/registrant, participant, terminee, employee and applicant for employment. The application includes all required elements and where used, will be placed in each participant's file. This data is required to be entered into the Division of Business Partnerships' Management Information System (MIS) and the Employment Security Division Alaska Labor Exchange System (ALEXsys). In some instances, staff may enter registration data directly into the MIS. With inception of the Division's Self-Registration on ALEXsys, clients will enter registration information into a secure Internet based program. This registration information which includes the required data elements is then complied with the MIS.

All information collected for each applicant, registrant, eligible applicant/registrant, participant, terminee, employee and applicant for employment is maintained for a minimum of three (3) years from the close of the applicable program year.



Confidentiality

DOLWD policy requires that all information collected on applicants, registrants, eligible applicants/registrants, participants, terminees, employees and applicants for employment shall be maintained in such a manner as to assure their confidentiality. Access to the electronic MIS shall be limited to such persons authorized by the department who have legitimate need.

Information contained in the MIS, ALEXsys, and participant files shall be used only for the purpose intended. A variety of permissions and practices are being developed to ensure the security of confidential information.

Participant medical information shall be collected only when necessary to fulfill the intent of the program. Such information shall be confidential and shall be kept separately from the participant's general information where feasible.

Complaint Log

Each recipient of WIA Title I funding shall maintain a log of complaints filed that allege discrimination on any of the bases prohibited under §37.5. A copy of the complaint log shall be maintained by the recipient's EO officer or by the recipient where no EO officer is posted. A copy of the complaint log shall be forwarded to the State level EO officer periodically so that the State level EO office can maintain a record of all complaints along with all elements required.

Complaints shall be processed in the manner prescribed in Element 8 of this document.

Records regarding complaints and the actions taken must be maintained for a period of three (3) years from the date of resolution of the complaint.

Notification of Action

Grant applicants and recipients shall notify the State EO officer and the Director, Civil Rights Center immediately of any administrative enforcement actions brought against them that allege discrimination on any of the bases prohibited by §37.5.

Alaska Equal Opportunity Program Methods of Administration



Director, Civil Rights Center US Department of Labor 200 Constitution Ave. NW Room N-4123 Washington, DC 20210 Voice: (202) 219-7026 TTY: (800) 326-2577 Fax: (202) 219-5658 E-mail: <u>CRC-WIA@dol.gov</u>

EO Reports

Such raw data as is specified by the EO officer shall be extracted from the recipient's management information system, or taken from hard copy documents and provided to the EO officer upon request for monitoring or complaint processing. This data shall be entered into spreadsheet format or other statistical model for review. The data collection/reporting procedure in Element Six Documents is in the process of being updated to reflect current systems and information sharing.

Such data shall be made available to the Director, Civil Rights Center or designee upon request.

Documentation for Element Six

USDOL, CRC Discrimination Complaint Log

WIA/EO Data Collection and Reporting

Family Centered Service Client Release of Information Form - Draft